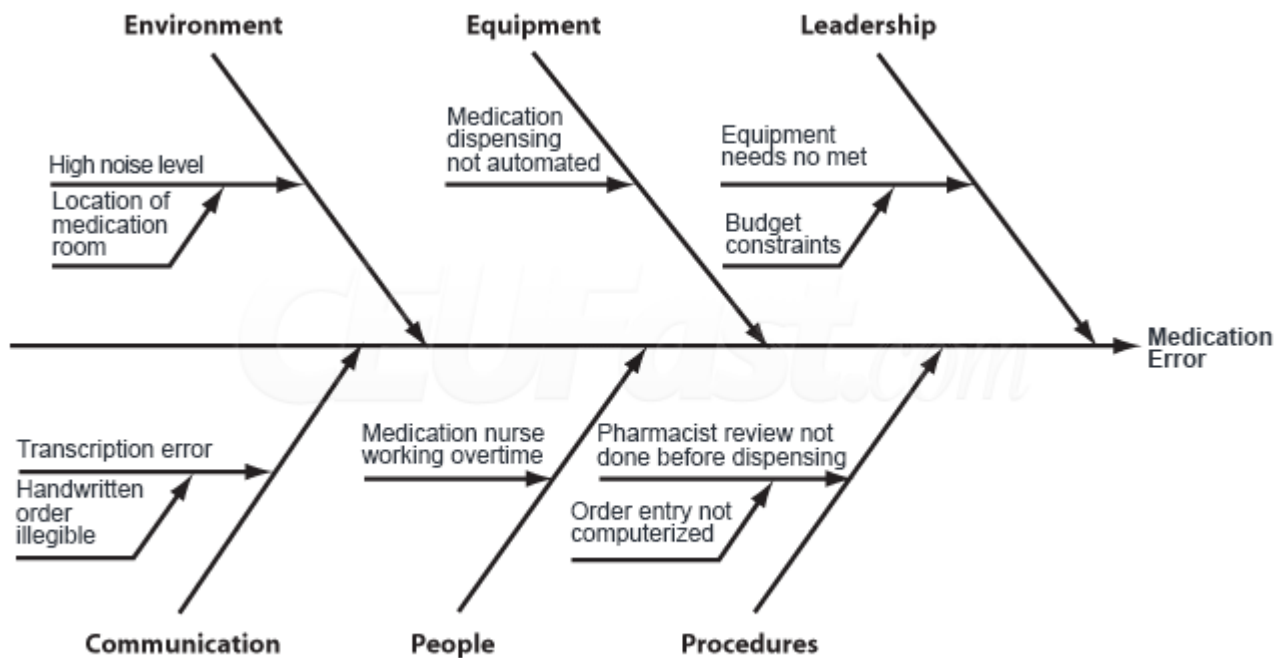


## 4. DIAGNOSTIC ERROR

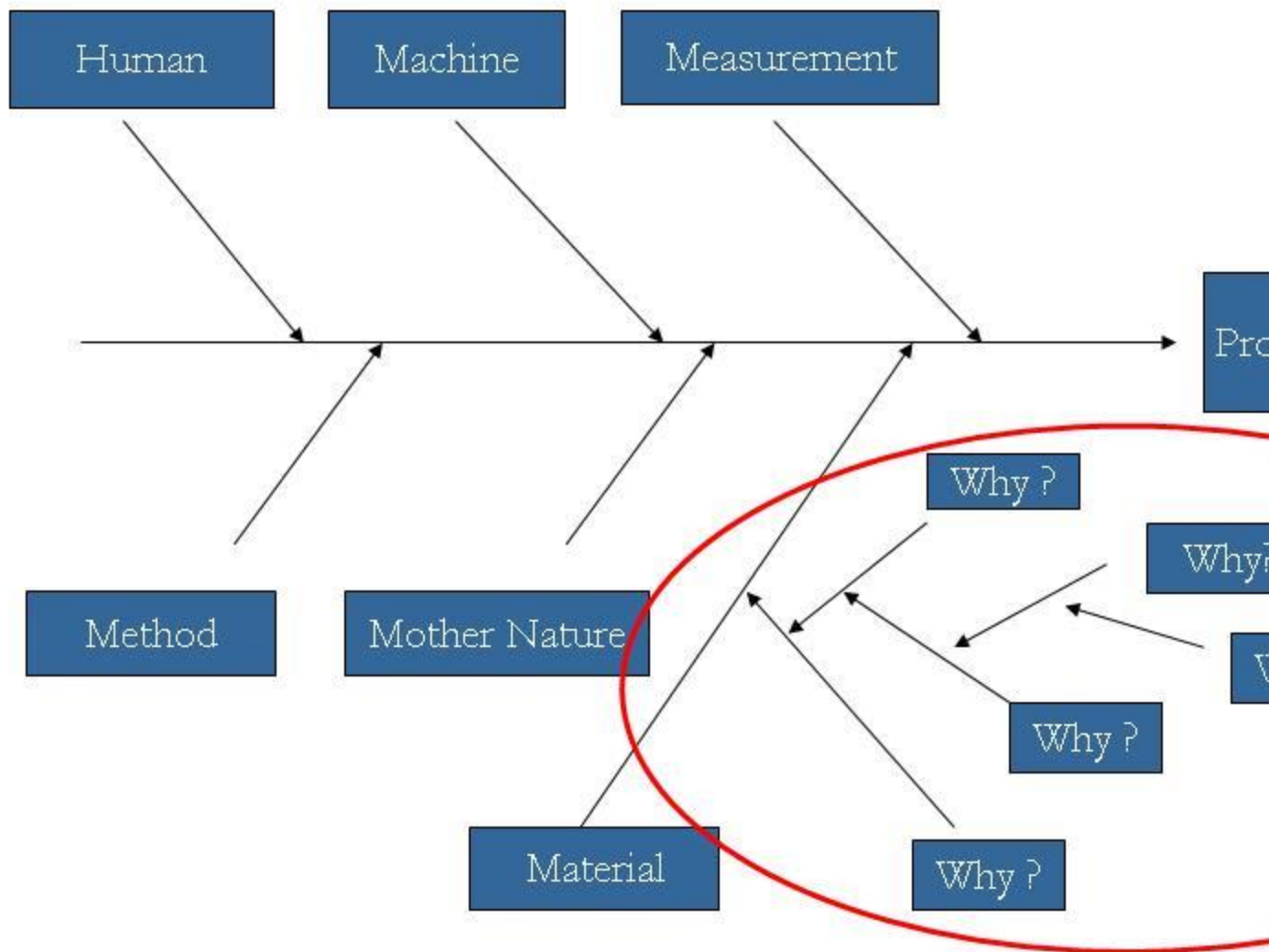


\*Fishbone diagrams in health care, Johnblack associates

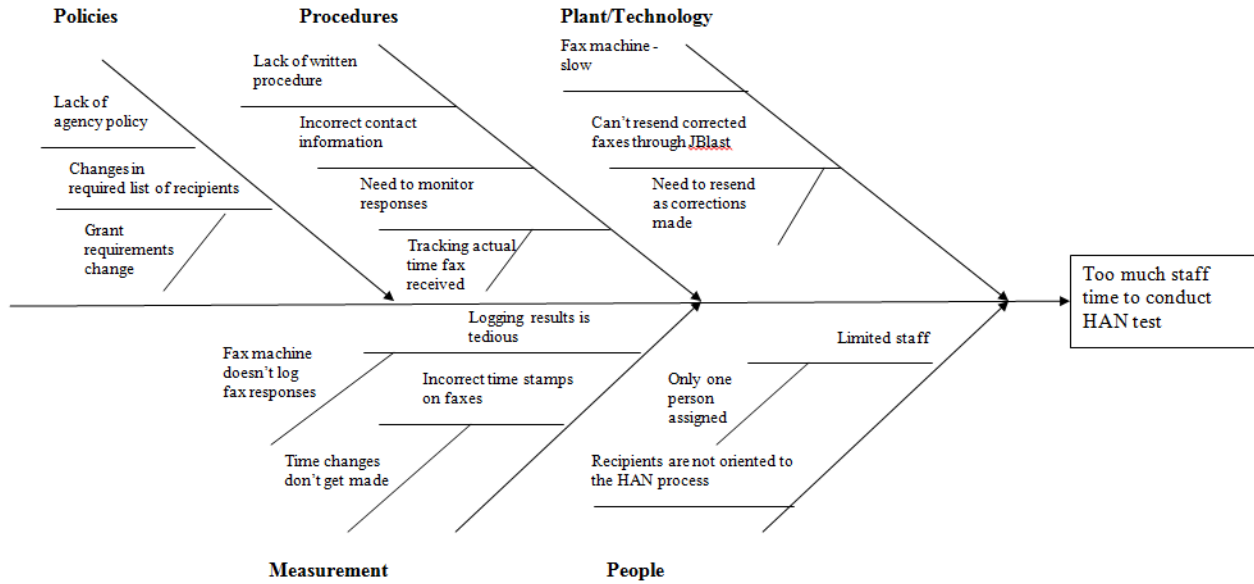
50



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## Carver County Public Health HAN Project



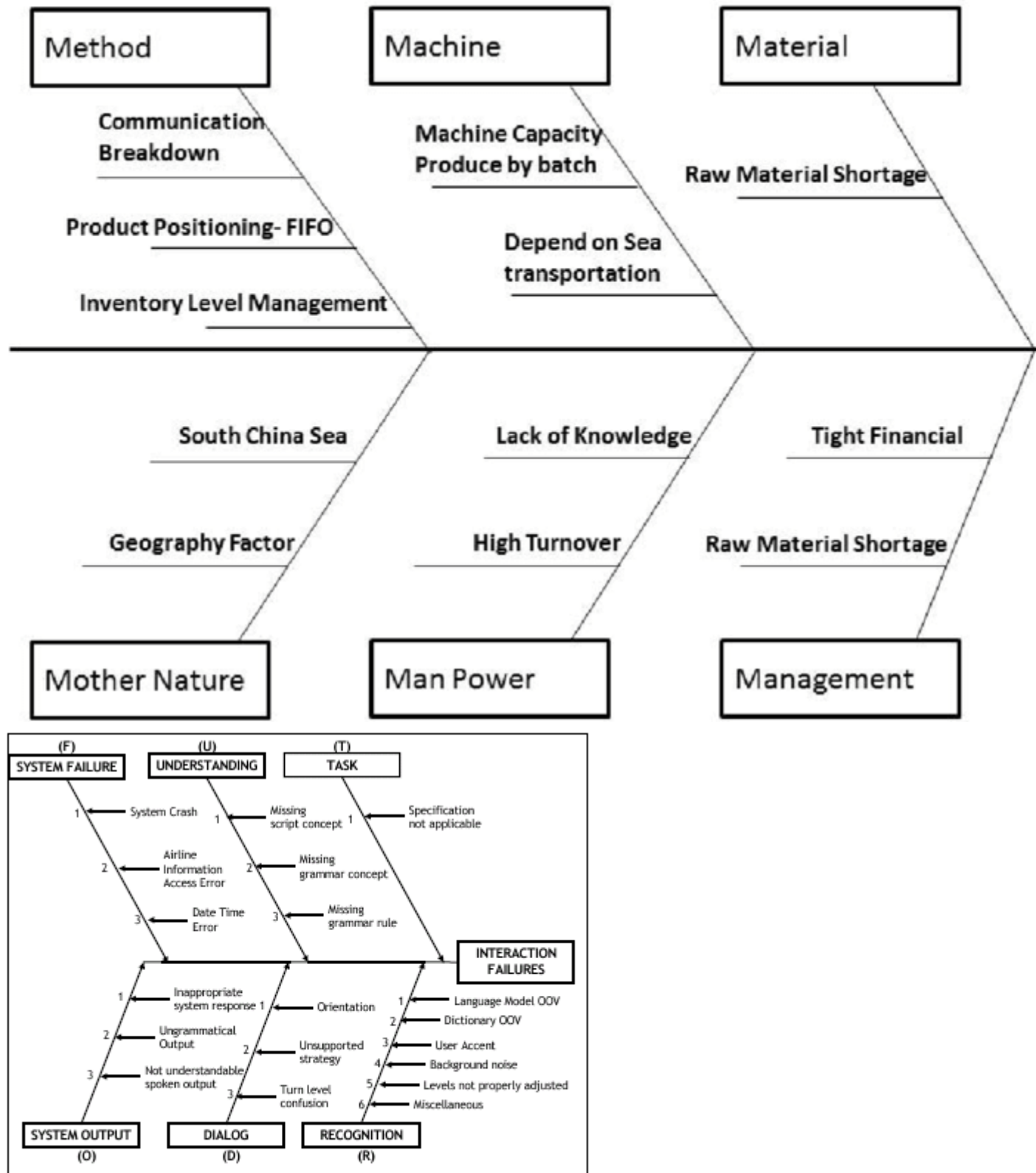


Figure 1: This diagram categorizes some different causes of interaction failures that can occur in Communicator.